

## Kshema Sukruthi

### Customer Information sheet and other sales literature

The farmer can select any one peril from each of the category, based on the peril selected the sum insured is fixed. The sum insured depends on the perils choose and the grid in which the farm is located.

a) The Perils are classified into two categories.

Peril Category 1

1. Cyclone
2. Drought
3. Flood
4. Hailstorm

Peril category 2

- i) Aircraft damage
- ii) Earthquake
- iii) Fire excluding forest fire and bush fire
- iv) Inundation
- v) Landslide

b) Farmer can select one peril from each of the two categories.

c) The Basic sum Insured varies depending upon the crop, duration and perils selected.

d) Basic Premium per acre is fixed at Rs 499 /- (Rs. 423+72)

e) Additional Sum Insured can be opted only at the inception of the policy and not later. The sum insured can be increased to the nearest multiple of Rs.5000/- and in incremental units of Rs.5000/- till the maximum sum insured fixed for the crop being insured under this policy.

#### Indemnity Table

The amount of loss would be assessed based on the below indemnity table.

Stages	Percentage of Duration of the Crop from the date of sowing	Compensation percentage (Proportionate of Sum Insured)
1	up to 15%	15%
2	Above 15% up to 30%	25%
3	Above 30% up to 60%	60%
4	Above 60% up to 75%	80%
5	Above 75%	100%

The Indemnity amount shall be arrived after applying the percentage of loss determine through satellite image / pictures obtained through app / drone images on the value of the crop corresponding the duration of the crop.

In case the extent of crop damage is determined to be more than 75%, the loss would be treated as total loss and total value of the crop corresponding to the stage is payable. The policy stands cancelled upon payment of loss.

In case the extent of loss is less than 85%, the loss payable would be equal to percentage extent of farm area damaged to that of the crop value at the corresponding stage and policy shall continue for the remaining period to the extent of undamaged area of the farm

**1. The Following Losses will not be Paid:**

The Company shall not cover losses and damages occurred due to the following;

- a) War Risk: Loss as a consequence of war, invasion, act of foreign enemy, hostilities (whether war be declared or not) civil war, rebellion, revolution, insurrection, military or usurped power, confiscation, nationalisation, civil commotion, loot, pillage in connection therewith;
- b) Nuclear Risk: Any loss to the insured crop arising from ionising radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel or the radioactive, toxic, explosive or hazardous properties of any nuclear assembly or nuclear component;
- c) Consequential Loss: Consequential loss of any kind or description.
- d) Malicious damage, arson and other preventable risks;
- e) Terrorism: Any loss to Crop on account of terrorist activities;
- f) Pollution or contamination of any kind;
- g) Political risk or Loss or damage caused by an order of any governments or any other authority;
- h) Volcanic eruption, costal or river erosion or other convulsions of nature;
- i) Theft, riot and strike;
- j) Non cultivation of Crop during the Period of Insurance;
- k) Post harvest losses for crops which are required to be dried in cut and spread / small, bundled condition depending on the requirement of the crops in that area kept in the field;
- l) By any other peril, which is not explicitly mentioned in the policy Schedule

**How to apply for a claim and Your responsibility**

In the unfortunate event of occurrence of any peril/'s covered under this Policy, which is mentioned in Clause 3, that resulted in loss or damage to the Crop, You are required to take following actions:

- a) Immediately intimate the loss through IAgri Application or by email to [customer.support@kshema.co](mailto:customer.support@kshema.co) along with your Policy details not later than 24 hours of occurrence of peril;
- b) Take all steps to minimise the loss, as if no insurance has been taken;
- c) Take photographs of the loss/ damage crop through iAgri Application;
- d) Take video of the entire affected field as per the instruction in the video guide of iAgri Application;
- e) Give a complete description of the damage/loss with estimated loss having regard to their values as on the time and date and place of loss. Do not include profit of any kind in the estimated loss;
- f) In case surveyor has been appointed, cooperate and assist surveyors/ representative of the Company by providing all the necessary documents for assessment of loss and establishing liability. Do not hinder them to inspect the loss /damaged Crop;
- g) Inform particulars of all other insurances covering the same Crop at the time of loss;
- h) Safeguard the damaged crop till loss verification/assessment is made but take steps to reduce the loss;

In case any dispute the farmer can write to the Grievances Cell of the company or approach the concerned Ombudsman office <https://www.cioins.co.in/Ombudsman>

For Further Information please call Toll-free Number: 1800 572 3013

**Disclaimer: Insurance is the subject matter of solicitation. Please read all the Terms & Conditions and Policy Document carefully before purchasing a policy.**