DISCLOS	SURES ON (	QUANTITAT	IVE AND QUAL	ITATIVE PARAMET (ANNUAL DISCLO	TERS OF HEALTH SERVI SURE)	CES RENDERED			
Name of t	the Insuranc	e Company :	Kshema Genera	I Insurance Limited			Date: March 31, 2025		
Informatio	on as at								
a. Specif	y whether	In-house C	laim Settlemer	nt or Services rend	ered by TPA -				
	Name of th	ne TPA (If ser	rvices rendered b	oy TPA) -					
	Validity of	agreement w	vith the TPA: fro	om dd/mm/yyyy to d	dd/mm/yyyy				
				of in-house claim se rendered by TPA)	ttlements and				
b. Numb	er of polici	es and lives	services in res		lic disclosures are mad	e:		_	
Desc Number o	f policies	Individual		Group		Government		+	
serviced Number o								÷	
serviced	or lives								
			he geographic	al area in which se	ervices are rendered by			-	
N	ame of the s	State			Name of t	ne Districts		+	
								1	
d. Data o		of claims pr		ainning of the year			[	т	
i. ii.	Number of	claims receiv	ved during the ye					+	
iii.				specify % also in bra year (specify % also				ł	
iv.	Number of								
iv.			anding at the en		•			I	
iv. v.	Number of	claims outst	anding at the en				1	1	
iv. v. e. Turn A	Number of	e (TAT) for	anding at the en	d of the year		es (in %)		]	
iv. v.	Number of	claims outst	anding at the en	d of the year s (in respect of nu	mber of claims):	es (in %) TAT for discharge***	-	]	
iv. v. e. Turn A S. No.	Number of Around Tim Desc Within	e (TAT) for ription	anding at the en cashless claim: Individual TAT for	d of the year s (in respect of nu Policies (in %) TAT for	mber of claims): Group Polici TAT for pre-	TAT for		]	
iv. v. e. Turn A S. No.	Number of Around Tim Desc Within Within	<u>e (TAT) for</u>	anding at the en cashless claim: Individual TAT for	d of the year s (in respect of nu Policies (in %) TAT for	mber of claims): Group Polici TAT for pre-	TAT for		1	
iv. v. e. Turn A S. No. 1 2 3 4	Number of Around Tim Desc Within Within Within 6	claims outst e (TAT) for ription <1 hour 1-2 hours 2-6 hours 5-12 hours	anding at the en cashless claim: Individual TAT for	d of the year s (in respect of nu Policies (in %) TAT for	mber of claims): Group Polici TAT for pre-	TAT for		]	
iv. v. e. Turn A S. No. 1 2 3	Number of Around Tim Desc Within Within 0 Within 1 Within 1 >24	claims outst e (TAT) for ription <1 hour 1-2 hours 2-6 hours -12 hours 2-24 hours hours	anding at the en cashless claim: Individual TAT for	d of the year s (in respect of nu Policies (in %) TAT for	mber of claims): Group Polici TAT for pre-	TAT for		]	
iv. v. e. Turn A S. No. 1 2 3 4 5	Number of Around Tim Desc Within Within 0 Within 1 Within 1 >24	claims outst e (TAT) for ription <1 hour 1-2 hours 2-6 hours 5-12 hours 2-24 hours	anding at the en cashless claim: Individual TAT for	d of the year s (in respect of nu Policies (in %) TAT for	mber of claims): Group Polici TAT for pre-	TAT for		1	
iv. v. e. Turn A S. No. 1 2 3 4 5 6 Percentag *** reckon **** reckon	Number of Around Tim Desc Within Within 1: Within 1: Within 1: You have a sinal	claims outst e (TAT) for ription <1 hour 1-2 hours 2-26 hours 2-26 hours 2-24 hours hours otal ulated on tot time last ne discharge su	anding at the en cashless claim Individual TAT for pre-auth**	d of the year s (in respect of nu Policies (in %) TAT for discharge*** ive column. tt is received by insu	mber of claims): Group Polici TAT for pre- auth**	TAT for discharge***	auth is issued to the hospitals		
iv. v. e. Turn A S. No. 1 2 3 4 5 6 6 Percentag ** reckon *** reckon	Number of Around Tim Desc Within Within 1: Within 1: Within 1: You have a sinal	claims outst e (TAT) for ription <1 hour 1-2 hours 2-26 hours 2-26 hours 2-24 hours hours otal ulated on tot time last ne discharge su	anding at the en cashless claim Individual TAT for pre-auth**	d of the year s (in respect of nu Policies (in %) TAT for discharge***	mber of claims): Group Polici TAT for pre- auth**	TAT for discharge***	auth is issued to the hospitals	1	
iv. v. s. Turn A s. No. 1 2 3 4 5 6 6 Percentag ** reckon *** reckon f. Turn A Descr (to be r from the receipt	Number of Tround Tim Desc Within Within 1 Within 1 Within 1 >24 Tr ye to be calc within 2 to be calc within 1 Provided the second round Time reckoned e date of t of last	e (TAT) for ription <1 hour 1-2 hours 2-6 hours 2-6 hours 2-26 hours 2-26 hours 2-24 hours 2-24 hours bours bours botal ulated on tot time last net discharge su a in case of	anding at the en cashless claim Individual TAT for pre-auth**	d of the year s (in respect of nu Policies (in %) TAT for discharge***	mber of claims): Group Polici TAT for pre- auth**	TAT for discharge***	auth is issued to the hospitals	Т	fotal
iv.           v.           v.           e. Turn A           S. No.           1           2           3           4           5           6           Percentag           ** reckon           f. Turn A           Descr           (to be r           from th           receipl           necce	Number of Tround Tim Desc Within Within 1 Within 1 >24 Trouge to be calc even of rom the ned as final round Tim ription reckoned e date of	e (TAT) for ription <1 hour 1-2 hours 2-6 hours -12 hours 2-24 hours hours 2-24 hours hours 2-24 hours hours atal ulated on tot time last ne discharge su a in case of Ind	anding at the en cashless claim Individual TAT for pre-auth** cal of the respect cessary documer immary sent to h payment / rep	d of the year s (in respect of nu Policies (in %) TAT for discharge***	mber of claims): Group Polici TAT for pre- auth**	TAT for discharge***		T No. of Claims	
IV. V. E. Turn A S. No. S. No. S. No.	Number of Nound Tim Desc Within 1 Within 1 Within 6 Within 1 Within 6 Within 1 Tr reprovember 2 pe to be calc lead from the need as final round Tim reckoned e date of t of last ssary ument	claims outst e (TAT) for ription <1 hour 12 hours 12 hours 2-26 hours -12 hours 2-24 hours -224 hours -224 hours -224 hours -224 hours -224 hours -224 hours -015 -0	anding at the en cashless claim Individual TAT for pre-auth** al of the respect cessary documer mmary sent to P payment / rep lividual	d of the year s (in respect of nu Policies (in %) TAT for discharge*** ve column. t is received by insu osopital from the tim udiation of claims:	mber of claims): Group Polici TAT for pre- auth** Group A (whichever is each of the second of th	TAT for discharge***	Government		
IV. V. V. E. Turn A S. No. 1 2 3 3 4 5 5 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7 7	Number of Tourn Tim Vithin Within Nithin Within 1 Within 1 Within 1 Within 1 Provember 2 Provember 2	e (TAT) for ription <1 hour 1-2 hours 2-6 hours -12 hours 2-24 hours hours 2-24 hours hours 2-24 hours hours atal ulated on tot time last ne discharge su a in case of Ind	anding at the en cashless claim Individual TAT for pre-auth** al of the respect cessary documer mmary sent to P payment / rep lividual	d of the year s (in respect of nu Policies (in %) TAT for discharge*** ve column. t is received by insu osopital from the tim udiation of claims:	mber of claims): Group Polici TAT for pre- auth** Group A (whichever is each of the second of th	TAT for discharge***	Government		
IV. V. V	Number of Around Tim Desc Within 1 Within 1 Within 1 Within 1 Within 1 Within 1 Within 2 To To To To To To To To To To	e (TAT) for ription <1 hour 1-2 hours 2-6 hours -12 hours 2-24 hours hours 2-24 hours hours 2-24 hours hours atal ulated on tot time last ne discharge su a in case of Ind	anding at the en cashless claim Individual TAT for pre-auth** al of the respect cessary documer mmary sent to P payment / rep lividual	d of the year s (in respect of nu Policies (in %) TAT for discharge*** ve column. t is received by insu osopital from the tim udiation of claims:	mber of claims): Group Polici TAT for pre- auth** Group A (whichever is each of the second of th	TAT for discharge***	Government		
N.         V.           V.         V.           V.         V.           V.         V.           V.         V.           V.         V.           V.         V.           S. No.         Intervention           1         2           3         4           5         6           6         6           Percentage         6           Desc:         (to be r           Obsc:         (to be r           Mithin 1 r         recelopine           documents         months	Number of Around Tim Desc Within 1 Within 1 Within 1 Within 1 Within 1 Within 1 Within 2 To To To To To To To To To To	e (TAT) for ription <1 hour 1-2 hours 2-6 hours -12 hours 2-24 hours hours 2-24 hours hours 2-24 hours hours atal ulated on tot time last ne discharge su a in case of Ind	anding at the en cashless claim Individual TAT for pre-auth** al of the respect cessary documer mmary sent to P payment / rep lividual	d of the year s (in respect of nu Policies (in %) TAT for discharge*** ve column. t is received by insu osopital from the tim udiation of claims:	mber of claims): Group Polici TAT for pre- auth** Group A (whichever is each of the second of th	TAT for discharge***	Government		otal

g. Data of grievances received against the TPA:

## S. No. Description Number of Grievances

Percentage